**Nagendra Swami**

4+year of Software development experience in mid and large-scale application and 2+Year as Salesforce Cloud Consultant and Developer, Administrator.

**Summary**

* Experience in Apex Programming, Visualforce Page Development for 5 projects.
* Strong experience in HTML, CSS, Open Sources, JavaScript and JAVA/J2EE
* Technological forte is Salesforce.com and Testing (Test Classes).
* Salesforce Lightning Pages, Component Implementation for various clients.
* Experienced in entire software project life cycle, diagnosis and resolution of problems in web applications.
* Possess in-depth knowledge in working with Salesforce.com
* Good communication and interpersonal skills.
* Good understanding of Apex Classes, Visualforce Pages, Test classes, Triggers, User setup, Field set, Custom settings, Workflow, Assignment rules, Web services integration.
* Solution oriented with excellent communication and interpersonal skills.

**Education**

Master of Computer Application (MCA) [Hons.] with 78.00%

University of Rajasthan, India

Percentage Marks in Individual Semesters:

|  |  |
| --- | --- |
| Semester | Percentage of marks |
| First semester | 76.77 % |
| Second semester | 70.12 % |
| Third semester | 71.35 % |
| Fourth semester | 79.82 % |
| Fifth semester | 73.46 % |
| Sixth semester | 93.57 % |

**Technical Skills**

|  |  |
| --- | --- |
| Areas | Skills |
| CRM | Salesforce.com Configuration:- Setting up the User, profiles, roles and hierarchies, record type, page layouts, workflow rules, approval processes, security and sharing rules, analytics, dashboards etc  Salesforce.com Customization:- SOQL and SOSL, Apex Coding, Visualforce, Trigger, Visual Force, developing custom business logic in APEX, application integration architecture and writing test classes  Integration/Data Synchronization:- Data Loader, APEX Explorer  Well versed with all stages of project work (Design, development, testing and deployment). |
| Tools | Data loading:- Apex Data Loader, Apex Explorer and Command Line Data Loading, SOAP UI, Postman, Workbench  IDE: - Eclipse and Force.com IDE |
| Programming Languages | Apex, Visual Force, JavaScript, HTML, XML |
| Operating System | Windows |
| SFDC Utilities | Web2Lead, Web2Case, Email2Case, Chatter |

**Experience:**

**Jan 2017 - onwards**

Company: CIGNEX DATAMATICS

Role: Consultant - Salesforce (SFDC)

**Project – Univar (eCommerce Project with Community Cloud)**

**Skills:** CloudCraze App-Exchange Product for eCommerce, Commerce Cloud, Community Cloud, Live Agent, User Story Boards, Apex, VF Pages.

**Summary:** **Working on Client Side (NTT Data Services and Deloitte - US)** for CommerceCloud application using CloudCraze eCommerce app-exchange product and customize the functionality as per client requirement. Used Live agent for Chat system within salesforce. Writing Apex Classes, Visualforce Pages, Triggers, VF Components, Lightning Pages CSS, jQuery/JavaScript, Backbone.js and Handlerbar.js.

**Project – Zoho CRM to Salesforce Migration, Customization, Integrations (Client - iControl Data Solutions)**

**Skills:** Dataloder, Apex Triggers, Visualforce Pages, Apex, Workflow, Assignment Rules, Email-to-Case, Escalation Rules, Matching, Duplicate rules, Mass Edit, Delete, Update.

**Summary:** Migration and development of whole existing functionality from Zoho CRM and Zoho Support to Salesforce, including Service and Sales cloud their workflows, assignments, escalations and Email ticketing, Lead assignments, Revenue calculations.

Email-to-Case,Data Loader, Migration data from Zoho crm to Salesforce

Apex Triggers, Visualforce pages, Web Services, Profile, Roles, Permission sets.

Build Lightning pages using Lightning Design System, Lightning Component, App Builder.

**July** **2016 – Jan 2017**

Company: Athenalogics Solutions Pvt. Ltd.

Role: Salesforce Consultant

**Project : Salesforce - Google Map Integration**

Skills: APEX, SOQL , SOSL, RestApi, JSON, javascript, jquery

Summary: This applications allows us to plot all the locations and nearby locations on google map. This application can be used with parent and child sobjects to plot the markers. This application provides following features.  
1. Find nearby locations and plot markers  
2. Distance between two locations  
3. Can be used with any sobject in salesforce.  
4. Easy to integrate with any sobject pagelayout using inline vf page.

**Project : Lurniture - Sales enablement software, Canada**

Salesforce App-Exchange link - https://appexchange.salesforce.com/listingDetail?listingId=a0N3000000B5koNEAR

Skills: Salesforce.com, Visualforce, APEX Language, Triggers, Test Classes, JavaScript Remoting, jQuery, Lightning Design System, SOQL, Eclipse IDE Rest API, Soap APi, Lightning Component.

Summary: Lurniture maximizes sales productivity by delivering peer-to-peer best practices and win story videos at the right time, all within Salesforce. Lurniture is dedicated to making it easy to provide training people will love. We help companies drive revenue by accelerating the skill development of its employees and partners. this product, confidential Learning & Enablement, is built 100% native on the Salesforce cloud platform. We enable our customers to go live, start learning, enabling and seeing ROI in days rather than weeks or even months.

**Project : Krow Software (Professional Services Automation (PSA) Salesforce), USA**

Salesforce App-Exchange link - https://appexchange.salesforce.com/listingDetail?listingId=a0N30000000qErGEAU

Skills: Salesforce, Rest API, SOAP API, Zendesk, Quickbooks, Jira, Slack Integration, Visualforce, APEX Language, Triggers, Test Classes, JavaScript Remoting, jQuery, Lightning Design System.

Summary: Krow is the enterprise work management solution built native on Salesforce, the industry's leading cloud platform. Krow provides teams purposeful collaboration and results-driven visibility by combining task and project management tools with social collaboration, document sharing, time management, and analytics, helping companies of every size to be more productive, aligned, and engaged at work.

**Project Name: Spotlight Event Manager TMS (Ticket Management System), CA**

Salesforce App-Exchange link - https://appexchange.salesforce.com/listingDetail?listingId=a0N300000055h1uEAA

Spotlight Ticket Manager enables companies to manage their corporate ticket and sponsorship investments while measuring their business impact. Spotlight TMS for Salesforce puts your tickets into Salesforce CRM. Use this free download from the salesforce.com AppExchange to search for and Request Company and external tickets, get approved and maintain invitee records, all without leaving Salesforce CRM.

**Project Name: Library Management Application (Invoice, Inventory, Line Items)**

Skills: Salesforce, Visualforce, APEX, Triggers, Test Cases, Custom Objects, Field Relations. Summary: The Library Management System is a data centric application. The general public library needs to store information pertaining to its customers, its workers, the physical locations of its branches, and the media stored in those locations. It specializes in lending out two types of media: books and videos.

**Job Responsibilities:**

* Developed Apex classes, Triggers, Batch Classes, Visualforce Pages, JavaScript Remoting.
* Worked on API Integration, OOPS, MVC Design Pattern, Postman Chrome extension for API Explorer.
* Created Test Classes , Used Ant Script and Change Set for Deployment Process
* Created Lightning Component, Lightning App for Lightning App builder.
* Used Lightning Design System SLDS to make Visualforce Pages Responsive and Salesforce1 compatible.
* Integration with IntAcct ERP and Quickbooks Accouting System with XML, JSON Parser.

**Oct. 2015 – July 2016**

Company: Versatile Capitalist Software Inc.

Role: Salesforce Cloud Consultant

**Project Name: Community Portal (Salesforce Checkout APP.), in-House APP-Exchange Product**

Skills: Salesforce.com, Community Api, Payment Integration, Visualforce, APEX, JavaScript. Summary: Salesforce based community portal, user community api for create user, login, payment, orders, products, checkout functionality for an e-commerce app.

1. Salesforce Community API for User Setup, User Registration, Portal User Setup.
2. Using Stripe Payment API for Checkout Process. Order, Assets, Subscription Payment Management.

**Project Name: BriaForce (Call Center App Salesforce Service Cloud APP), Canada**

Salesforce App-Exchange link - https://appexchange.salesforce.com/listingDetail?listingId=a0N30000000qGaXEAU

Skills: Salesforce, Rest API, Bria API, Stretto API, Visualforce, APEX Language, Triggers, Test Classes. Open CTI,, PBX Communication, JavaScript Remoting, jQuery, Lightning Components.

Summary: Complete Call center solution using Salesforce Open CTI and Bria/Utribo integration of softphone with salesforce. Established the connection between salesforce and Bria apis using WebSockets Javascript Classes.

**Project Name: HelloMeeting.com | CRM Spark (Salesforce Marketing APP.), USA**

Skills: Force.com, APEX Language, Visualforce Pages, Workflows, Triggers, Mandrill API Integration for Email Templates and Cronofy API for Calendar Event Setup, Compaign related Objects, javaScript.

Summary: Hello Meetings is an easy, no-risk way for marketers to triple response rates and generate qualified sales calls from leads. Hello Meetings uses targeted incentives, automated scheduling, and behavioral psychology to boost sales productivity by 3x to 6x versus traditional content marketing.

**Project Name: WareHouse Application (Invoice, Inventory, Line Items)**

Skills: Salesforce, Visualforce, APEX, Triggers, Test Cases

Summary: We have list of product as Merchandise. The end-user creates a list of Line Items & the respective Invoice. The product manager can create a dashboard component w.r.t in-stock product. The process is also automated to reduce the inventory quantity when it is sold.

Declarative capabilities – Custom object, Custom Field, Relationship between objects, Validation rule, Workflow processes, Approval processes, Profiles, Sharing & Debugging, Page Layout, Record types, Tabs, Components, Apex Class, Apex Trigger, Visual Force Pages.

**Project Name: Lightning Design System and Lightning Component Development**

Skills: Salesforce, Lightning Design System, Visualforce, APEX Language, JavaScript Remoting, jQuery, Lightning Components.

Summary: Lurniture is video based product build as per youtube functionality on the cloud platform. I made a lightning component to make video slider and provide functionality to work any of the object on the lightning system in widget section as lightning App Builder, we can drag and drop the component anywhere we need to use it.

**Project Name: eRecruit (Online Recruiting Application)**

Skills: Salesforce, Visualforce, APEX, Triggers, Test Cases

Summary: eRecruit provides a basic framework for tracking open jobs and candidate information, including work experience, preferences, and comments from interviewers. This project will help human resource department of organization to work efficiently.

**Job Responsibilities:**

* Created Apex Classes, Community Login and Registration Pages, Community API for Portal User.
* Developed Test Classes with Suitable Assertion, Test Annotation for Production org. Coverage.
* Used WebSockets JavaScript Classes, Open CTI, PBX Communications, Rest API for .NET Based Application Integration with Salesforce CRM.
* Used Stretto API for User Management and Integrate with Salesforce User Object.
* Used Jquery Methods for WebScoket Open, Close, Send functions to Send and Receive Response.
* Used Url Redirect, Htaccess, URLClass for Search Lookup Functionality.
* Created Triggers for Compaign, Compaign Member, User Objects to create Complex DML Operations.
* Developed Integration with Mandrill that is Addon of Mailchimp Template System to send the mail using the API Integration with REST Api and Used Basic Auth, Auth 2.0 Process.
* Used Collection (List, Set, Map) to store the bulkify data to avoid the Governer Limits.
* Created Wrapper Class to build Custom Data Type for Business Logics to get the things Done.

**Jan. 2015 – Oct. 2015**

Company: Neerja Softwares Pvt. Ltd.

Role: Drupal Developer (Open Source)

**Project Name: Bernard Health (Insurance portal) Drupal**

URL: <https://www.bernieportal.com/en/>

Skills: PHP, MySql, HTML, CSS, Drupal 5, custom module api

Summary: the project is releated to bernard health production as bernie portal that is used for insurance sector. All functionality are made custom with the help of drupal api and integration. I used ajax, jquery for user interation on client side.

**Job Responsibilities:**

* Developed Drupal Base theme like Bartik, Omega and Adaptive themes,
* Created Nodes, CCK and Views as per the Custom Template Requirement.
* Used Contributed Modules like Admin\_Menu, CCK, Webform, Rules, UberCart, Multilanguage and MultiCurrency Modules, i18n, Custom Regions etc..
* Created Optimized code, Code Cleaning and Dubugging as per the client Jira Project Tracking Issues.
* Created [www.fierstchoice.com](http://www.fierstchoice.com) site using evolve Drupal theme and Setup All Nodes, Content Types, Gallery Modules,
* Configure, Customize, Integration the Custom Module with Drupal 6,7 Ver.

**Dec. 2012 – Dec. 2014 (2 Year)**

Company: Innate Solutions

Role: Business Analyst (Open Source)

**Project Name: Message on a Necklace, Australia**

URL: <http://messageonanecklace.com/> Skills: Core PHP, MySql, HTML, CSS, Paypal

Summary: necklace store for aus. Based client, I picked the client from freelancing site and made the site in core php with paypal payment integration with paypal class and files(IPN,Payment.php). Also on product page there were several attribute to manage as per user selection.

**Project Name: Diversity Nursing WordPress Site**

URL: [www.diversitynursing.com/](http://www.diversitynursing.com/)

Skills: PHP, MySql, HTML, CSS, WordPress 4.1, Avada wordpress theme Customization.  
Summary: project is related to wordpress cms, I integrated avada purchased theme and customize the functions, widget and template as per client requirement on daily basis. Configure vbulletin, job board manager plugin etc…

**Job Responsibilities:**

* My roles was related to bid on freelancer project and project estimates, on-time delivery, client management, proposal creation for open source Project that is bases on LAMP Technologies. Mainly picked the Wordpress related Projects, PSD to HTML, Responsive Layout Design using Bootstrap CSS Frameworks.
* Worked on Custom and Pre-Build themes, Templates to Configure, Integrate with Source Projects.
* Payment Gateway Integration like Paypal, SagePay. Google API, Facebook Api to build Facebook Applications.
* Provide Training to Junior to make the website Fully Functional and UI Design Approaches HTML5,
* Used Elance Portal to bid on Projects and Deliver on-Time. Used Open Source Cpanel, Blue Host, Godaddy, FTP.

**Jan. 2011 – Dec. 2011 (1 Year)**

Company: Konstant Info Solutions Pvt. Ltd.

Role: Software Engineer

**Project Name: Air Borne Tickets Clone of EventBrite.com**

URL: <http://www.airbornetickets.com/>

Skills: PHP, MySql, Smarty MVC Framework, HTML, CSS

Summary: Clone of eventbrite site and I managed user accounts, membership, event, ticketing section in smarty mvc that is php framework (Model, View, and Controller). Also made table relationship and join to fetch the details as per query string in url.

**Project Name: Sports42 (Find Sports Partner), Netherland**

URL: <http://www.sport42.com/> Skills: CakePHP MVC Framework, PHP, MySql, XML, Javascript, HTML, CSS Summary: this site is custom build in cakephp framework and admin is managed by croogo CMS that provides function to manage the pages and account, setting of user roles and others admin features, I code for signup, login, user controller, membership pages and admin updates as per multi language task.

**Project Name: Gift Vault Store (eCommerce site). USA**

URL: <http://www.giftvault.com/> Skills: Smarty, PHP, Sage Pay Payment Integration, API used for gmail account, Shopping Cart pages (products, cart, checkout, shipping ,Order Confirmation)

**Job Responsibilities:**

* Worked on the Wordpress theme customization, Widgets, Plugin Development, StudioPress, Genesis Theme, Themeforest Themes. Developed Social Share Plugin with Facebook, Twitter, and LinkedIn Social Share Integration.
* Used MVC Framework CakePHP and Smarty Template Engine for Model, Controller and View Design Patter projects. Used custom code to make the addon as per client requirement.
* Worked on SagePay Payment Integration, Gmail API to fetch the gmail contacts and show on search pages. Build e-commerce, Social Site, Membership Site with Multilanguage, Multicurrency Features,
* Used Object Oriented Architecture for large scalable application in membership portal, there is different country having different theme and functionality as per Demand.

**Jan. 2010 – Dec. 2010 (1 Year)**

Company: B24 e Solutions Private Limited

Role: Associate Software Engineer

Project Name: Granite Spring Golf, USA

URL: <http://granitespringsgolf.com/> and NSASW

Skills: PHP, MySql, HTML, CSS, OsCommerce, jQuery Gallery Slider

Summary: this is ecommerce site build in php open source with Canada shipping module and info manager contribution to manage the dynamic pages, my work was convert html layout to website with custom shopping cart programming.

**Job Responsibilities:**

* Used OsCommerce eCommerce Open source to build Shopping Cart site with Template Customization and OSC Contributions.
* Integrate with Paypal Payment Gateway Integration and Canada Shipping Card for Shipping Calculation.
* Used Facebook API to build Facebook Application with Custom Fb tags and Functionality.
* Developed Core PHP Project NSASW for Canada Membership Organization there I used AJAX for most of the pages to make partial page refresh. etc..